Guide to Build an IsMyConnect Commercial Solution in Microsoft´s MarketPlace

The objective of this document is to facilitate the process of building an IsMyConnect Commercial Solution from the MarketPlace.

You must collect the following information:

How many extensions does your customer require to migrate to the IsMyConnect cloud switch?

The answer will indicate the number of extensions required in the cloud switch, and it will be pending to define how many of them require **IsMyConnect Teams** and how many **IsMyConnect SIP**.

Total IsMyConnect = # IsMyConnect Teams + # IsMyConnect SIP

How many of these extensions are for people, whose role requires telephony and collaboration tools on top of Microsoft Teams?

The answer will tell you how many of the extensions require **IsMyConnect Teams**, the rest are may use **IsMyConnect SIP.** If the customer has Office 365 A5 or E5, no licenses are required however, if you have Office 365 Business, E1, E3 licensing, you must purchase a Phone System license for each plan **IsMyConnect Teams.**

IsMyConnect Teams = # People who require Telephony over Microsoft Teams

Of the remaining extensions, for how many of them do you want to have a web phone?

The remaining extensions, those that are not **IsMyConnect Teams,** will be **IsMyConnect SIP.** If the latter require a web phone, they can purchase **IsMyPeers.** If a web phone is not required you should check if you already have SIP devices.

IsMyConnect SIP = # total of IsMyConnect - # IsMyConnect Teams
IsMyPeers = # IsMyConnect SIP that require Web Phone.

Do you want to keep extensions on your existing Switch?

PBX Connect allows to maintain some extensions in the current switch and at the same time integrate IsMyConnect to the Public Telephone Network. The following information should be collected:

• What PBX brand do you have?
• What type of trunk does the PBX use? SIP Trunk, IAX or H.323?
• Does the PBX currently has the hardware and software needed to establish this trunk?

If instead, you want to migrate all extensions or attachments to **IsMyConnect,** and get rid of the existing PBX, then you should proceed to the next question.

PBX Connect = Number of Switches that will maintain active extensions.

Do you want to port the current numbers?

If the answer is yes, you must define how many numbers you want to port per country. This will define how many **Did's** per country are required. You must confirm in the Market Place that portability is available in the country of interest.

If you do not want to port your numbers, or if number portability is not available in that country, new Did's are offered, for which you must define how many numbers you require in each country. Now, if the answer is NO, you should check with the current operator if it can deliver all its lines through a SIP Trunk. In this case please contact our sales unit(sales@callmyway.com) to support you.

Did's = # Did's that the client wants to port + # Did's that he wants to acquire by country.

Additional services

GRABACIÓN® DE LLAMADA
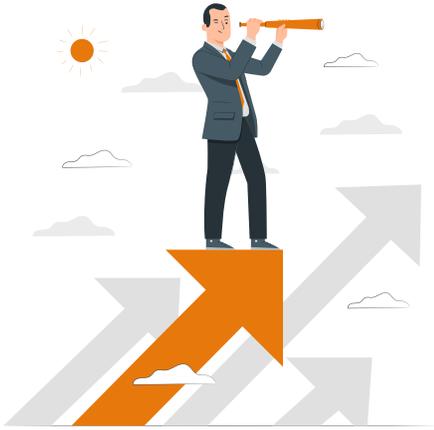
Please define how many extensions need to be recorded.

IsMy Contact®

Please define how many extensions require Contact Center service.

Click2Call®

Please define whether it is required to include a Call Functionality on the Web page that redirects the calls generated from the Web page to a number or internal service queue.

Fax Mail 2 Mail Fax®

Please define if the service of **Fax2Mail** and how many services of this type do you require per country.

Grabación de llamadas = # IsMyConnect extensions you want to record.
IsMyContact = # IsMyConnect extensions that belong to a Contact Center.
Click2Call = # of Call Buttons that need to be incorporated into the Web page.
Fax2Mail = # of Did's where the Fax2Mail service is required

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